

Osteopathy & Wellbeing @CT6

COVID-19 Assurance Document

We have assessed our practice for potential risks and implemented additional processes as detailed below

Undertaken a risk assessment	<ul style="list-style-type: none"> • Risk assessment completed on 20 May 2020. • The Risk Assessment will be reviewed in line with the change of Government guidance or after 3 months, whichever if sooner
Heightened cleaning regimes	<p>The following details the new heightened cleaning regimes for the clinic:</p> <ul style="list-style-type: none"> • Clinic rooms will be cleaned using antibacterial wipes between each patient • Touch points such as door handles will be cleaned with antibacterial wipes at regular intervals throughout the day • Common areas with hard surfaces such as waiting areas and washroom will be cleaned with antibacterial wipes at regular intervals throughout the day and at the end of every day
Increased protection measures	<p>The following details the new additional processes or protections we have put in place for the clinic:</p> <ul style="list-style-type: none"> • Where possible, we have removed all linens from the clinic and replaced them with wipe able alternatives • We have introduced separate waiting areas according to which room you will be treated in, with clear signage on the floor and clinic room doors • We have introduced privacy screens to allow us to open the clinic room door once treatment is complete, facilitating aeration of the clinic rooms • We can accommodate contactless payments where required and we have removed the need for patients to move to reception to pay • We have implemented full PPE for all staff and have a supply of surgical face masks which can be purchased by patients, if requested
Put in place distancing measures	<p>The following details the clinic's version of distancing measures:</p> <ul style="list-style-type: none"> • We have asked patients to arrive at the time of their appointment and not early, to reduce the amount of time they are waiting in the waiting area • We have asked patients to visit the clinic alone, unless they have specific needs to be accompanied

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	<ul style="list-style-type: none"> • We have extended session times to mitigate potential overlap of patients, thereby reducing the number of individuals in the waiting areas • We have implemented separate waiting areas according to which room patients are being treated in, with clear signage on the floor and clinic room doors
Staff training	<p>The following details additional training undertaken by staff at the clinic:</p> <ul style="list-style-type: none"> • Completion of online hand hygiene training, providing essential revision of correct handwashing technique according to best practice • Awareness of safe and effective “donning” and “doffing” of PPE, with visual prompts within clinic rooms • Staff briefed and trained on updated clinic policies and infection measures
Providing remote/telehealth consultations	<p>Detail here what telehealth/remote consultations you are offering e.g.</p> <ul style="list-style-type: none"> • All patients will have telephone pre-screening call • Follow-up/maintenance appointments available via telephone/video call
	<p>Document Written: 20 May 2020 by Adrian Hatcher, Principal Osteopath at Osteopathy & Well Being @CT6 Version 1</p>

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